



CAMPBELL  
STEPHENSON  
ASCOLESE LLP

4807 Spicewood Springs Road  
Building 4, Suite 201  
Austin, Texas 78759  
T: 512-439-5080  
F: 512-439-5099

IFW

July 27, 2005

AF/2126  
Docket No.: SBL0004US



MAIL STOP AF  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

Re: Applicant(s): Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531  
Examiner: Li B. Zhen  
Docket No.: SBL0004US  
Filed: March 31, 2001  
Group Art Unit: 2126

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Final Office Action (25 pages); and
- (4) Copy of illegible reference previously cited in IDS.

- ☒ No additional fee is required.  
☐ The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	Rate	Additional <u>Fee</u>
Total Claims	96	Minus	96	=	0	x \$ 50.00	\$ 0.00
Independent Claims	13	Minus	13	=	0	x \$200.00	\$ 0.00
<b>Total additional fee for this Amendment:</b>							\$ 0.00

- ☒ Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.
- ☐ Please charge our Deposit Account No. 502306 in the amount of \$ 0.00
- ☒ Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

**Total:** \$ 0.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop AF, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on July 27, 2005.

Attorney for Applicants  
7/27/05  
Date of Signature

Respectfully submitted,

D'Ann Naylor Rifai  
Attorney for Applicants  
Reg. No. 47,026



CAMPBELL  
STEPHENSON  
ASCOLESE LLP

4807 Spicewood Springs Road  
Building 4, Suite 201  
Austin, Texas 78759  
T: 512-439-5080  
F: 512-439-5099

July 27, 2005

Docket No.: SBL0004US

MAIL STOP AF  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

Re: Applicant(s): Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531  
Examiner: Li B. Zhen  
Docket No.: SBL0004US  
Filed: March 31, 2001  
Group Art Unit: 2126

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Final Office Action (25 pages); and
- (4) Copy of illegible reference previously cited in IDS.

- ☒ No additional fee is required.  
☐ The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>		<u>Rate</u>		Additional <u>Fee</u>
Total Claims	96	Minus	96	=	0	x	\$ 50.00	\$	0.00
Independent Claims	13	Minus	13	=	0	x	\$200.00	\$	0.00
<b><u>Total additional fee for this Amendment:</u></b>									<b>\$ 0.00</b>

- ☒ Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.
- ☐ Please charge our Deposit Account No. 502306 in the amount of \$ 0.00
- ☒ Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

**Total: \$ 0.00**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop AF, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on July 27, 2005.

Attorney for Applicants

7/27/05  
Date of Signature

Respectfully submitted,

D'Ann Naylor Rifai  
Attorney for Applicants  
Reg. No. 47,026

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US

Austin, Texas  
July 27, 2005

MAIL STOP AF  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Final Office Action dated May 27, 2005, having a two-month response date of July 27, 2005 and a shortened statutory period expiring on August 27, 2005. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No amendments to the Specification or Drawings are presented in this paper.

**Amendments to the Claims** are reflected in a listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 21 of this paper.